

Customer Relations Information

Honda dealership personnel are trained professionals. They should be able to answer all your questions. If you encounter a problem that your dealership does not solve to your satisfaction, please discuss it with the dealership's management. The Service Manager or General Manager can help. Almost all problems are solved in this way.

If you are dissatisfied with the decision made by the dealership's management, contact your Honda Customer Relations Zone Office. Refer to the U.S. and Canadian Zone Office maps on the following pages.

When you call or write, please give us this information:

- Vehicle Identification Number (see page 292)
- Name and address of the dealer who services your vehicle
- Date of purchase
- Mileage on your vehicle
- Your name, address, and telephone number
- A detailed description of the problem
- Name of the dealer who sold the vehicle to you